

Kristen Dunlap

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Learning Experience Designer

Instructional Design | Learning Technology Integration | Accessibility Review and Remediation

Instructional Design and Learning Technology professional with experience developing accessible, learner-centered online learning experiences in higher education, healthcare education, and workforce training environments. Expertise includes curriculum development, instructional design, LMS administration, accessibility compliance, faculty collaboration, and learning technology integration. Skilled at translating complex subject matter into engaging and effective learning experiences.

Key Skills and Technical Proficiencies

Core Competencies

Instructional Design • Learning Experience Design • Curriculum Development • Online Course Development • Assessment Design • Adult Learning • Faculty & SME Collaboration

Learning Technologies

D2L Brightspace • Canvas • Blackboard • Moodle • LMS Administration • Educational Technology Integration • H5P • Articulate Rise 360

Accessibility & Quality

Accessibility Compliance (WCAG/ADA) • Universal Design for Learning (UDL) • Quality Assurance • Course Evaluation • Continuous Improvement

Project & Collaboration Support

Partnering with faculty and teams • Delivering training and support • Improving course development processes • Supporting project execution • Creating instructional materials

Professional Experience

Vocate Education Solutions, Tampa, FL (*Remote*)

Instructional Design Senior Specialist | January 2026 – present

Instructional Technology Senior Specialist (UMA) | April 2025 – January 2026

- Design and enhance online learning experiences for healthcare and workforce education programs.
- Partner with faculty and subject matter experts to develop learner-centered curriculum and assessments.
- Align courses with instructional design standards, accessibility requirements, and institutional objectives.
- Conduct quality assurance reviews and accessibility evaluations to improve course effectiveness and learner experience.
- Develop and maintain D2L Brightspace courses utilizing institutional templates, H5P, and other technologies.
- Support continuous improvement initiatives through stakeholder feedback, performance data, and best practices in online learning.

iDesign, Dallas, TX (*Remote*)

Learning Technology Manager | June 2022 – November 2024

Learning Technologies Administrator | January 2022 – May 2022

Instructional Technologist Coordinator | May 2020 – December 2021

Lead Instructional Technologist | November 2019 – May 2020

Instructional Technologist | May 2018 – October 2019

- Partnered with higher education institutions to support the design, development, and delivery of quality online learning experiences aligned with academic and organizational goals.
- Served as a trusted resource for faculty, instructional design teams, and institutional stakeholders, providing guidance on LMS functionality, accessibility standards, and digital learning best practices.
- Collaborated with cross-functional teams to implement scalable course development processes that improved consistency across programs and learning environments.
- Supported institutional adoption and effective use of learning technologies, including Canvas, D2L Brightspace, Blackboard, and Moodle.
- Contributed to the development and maintenance of accessible course templates, resources, and workflows that promoted compliance and enhanced the learner experience.
- Facilitated training and knowledge-sharing initiatives that strengthened faculty and team proficiency in instructional technologies, accessibility, and online course development.
- Consulted on course quality, usability, and accessibility improvements, helping institutions create more engaging and inclusive learning environments.
- Mentored team members and supported project delivery across multiple institutional partnerships, ensuring alignment with client expectations and project objectives.

Fairfield ISD, Fairfield, TX

Instructional Technology Coach & Educator | 2009–2020

- Designed and delivered district-wide professional development focused on technology integration and digital learning.
- Developed asynchronous educator training and credentialing program.
- Supported classroom technology adoption and instructional innovation across multiple grade levels.

Education

- **Master of Science in Learning Technologies** – University of North Texas, Denton, TX
- **Master of Arts in Teaching, Science Education** – University of Texas at Dallas, Richardson, TX
- **Bachelor of Science in Biology** – Southern Methodist University, Dallas, TX

Certifications

- Instructional Systems Design Certificate (University of North Texas)
- Certified Classroom Teacher (EC-12, Composite Science Certification)
- Essential Skills in Adobe InDesign Professional Certificate (Certified by Adobe and LinkedIn Learning)

Awards

- Innovative Learning Design Award (University of North Texas)
- Fairfield ISD Teacher of the Year